

## **QUALITY POLICY**

Barcelona, January 13, 2025

Mingothings and Diprotech are committed to quality, therefore we are implementing ISO 9001 to improve our company's processes. Quality has many definitions, so it is important to make clear what quality is in the specific context of Mingothings and Diprotech.

That is why we assume the following characteristics of quality:

- Quality is about successfully achieving the requirements and needs to set by our customers.
- With a changing environment such as the technology sector, the quality of our company depends to a greater extent on its ability to continuously update and improve its services.
- Quality depends on the individual performance of every employee in the organization.
- Quality is affected by factors external to the organization, such as strikes, shortages of raw materials or inflation, so the company must have the tools to analyze their impact on quality and look for alternatives.
- To comply with the necessary quality, it is important to be able to anticipate possible errors in the system and put in place processes to prevent them.
- The quality of the company is also the precursor of the prestige of the company, therefore, being able to communicate and transmit the importance of this quality is of great importance for the advancement of the organization.

To that aim, all parts of our organization are committed to complying with customers' expectations and keep innovating, focusing on satisfying customer needs while coping with changes in the environment efficiently.

Signed:

Xavier Carné CEO of Diprotechnologies SL

Signed: Francesc Domingo CEO of Mingothings SLU